

The #1 network choice in public safety¹

For 30 years, Verizon has been committed to delivering secure, reliable and resilient mission critical communication solutions to the public safety community. We provide first responders with an award-winning network, enabled with priority and preemption,² dedicated crisis response team, an innovation program, along with best-in class 24/7 customer support.

Your mission is our purpose.

- **More than 40,000 public safety agencies subscribed.**
- **Resiliency:**
Backup generators, HVAC systems and fiber rings at cell sites and switching centers keep the network running for responders and public safety agencies—even when power is lost.
- **Security:**
Full encryption and robust, end-to-end protections including safeguards for network, application, device and threat management.
- **Reliability:**
Redundancy, diverse transports, 100% battery backup for macro-cell sites and satellite backups help ensure that communications and data get through.
- **Built on America's most reliable 5G network:³**
The transformative power of Verizon's 5G gives first responders speed, coverage and security that can help them in critical situations.
- **Innovation incubator:**
The Verizon Frontline Innovation Program is dedicated to creating 5G-enabled solutions for first responders.
- **Verizon Frontline Crisis Response Team:**
 - Available 24/7 via the hotline at 800.981.9558
 - Dedicated drone team provides increased situational awareness
 - 360+ years of first responder/military experience

¹ Based on quarterly third-party wireless voice market share data, Q1 2024.

² Priority and Preemption services are available on 5G Nationwide, but not on 5G Ultra Wideband (5G UW). In the unlikely event the 5G UW network is congested, eligible users' communications fall back to 4G LTE.

³ Based on RootMetrics® State of 5G Report, United States, 1H 2024. Tested with best commercially available smartphones on three national mobile networks across all available network types. Your experiences may vary. RootMetrics rankings are not an endorsement of Verizon.



Verizon Frontline delivers the network and solutions suite public safety needs

Connectivity

- Wireless Priority Service (WPS)¹
- Mobile Broadband Priority (MBP)¹
- Preemption¹
- Private Wireless Network
- Private Network Traffic Management (PNTM)
- Quality of Service (QoS)
- Wireless Business Internet

Advanced response

Verizon Frontline Crisis Response Team enables critical communications almost anywhere with:

- Deployable assets
- Satellite fleet
- Portable network assets
- Drone team
- Training and simulations
- After action reviews
- 24/7 availability

5G and innovation

- 5G Edge
- 5G Ultra Wideband
- Verizon Frontline Innovation Program
- Partner ecosystem
- Augmented reality (AR) devices

Devices and equipment

- Ruggedized devices
- Connectivity for body-worn cameras
- Sensors
- Multiband devices
- Purpose-built first responder devices

Security – device and network

- Mobile Device Management solutions
- Rapid Response Retainer
- Secure access service edge
- Zero trust network access
- Cyberthreat intelligence

Solutions and situational awareness

- Intrepid Networks
- Wireless Network Performance management tool
- Verizon Group First Response, Verizon's Mission Critical Push to Talk (MCPTT)
- Fleet management
- One Talk

Verizon First Responder Advisory Council—your front-line advocate

- Verizon First Responder Advisory Council provides insights on public safety needs and industry trends.
- The Council represents the span of public safety agencies.
- Verizon uses this input to guide strategy and development of reliable, innovative, tailored technologies.

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Verizon Frontline Benefits Program

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